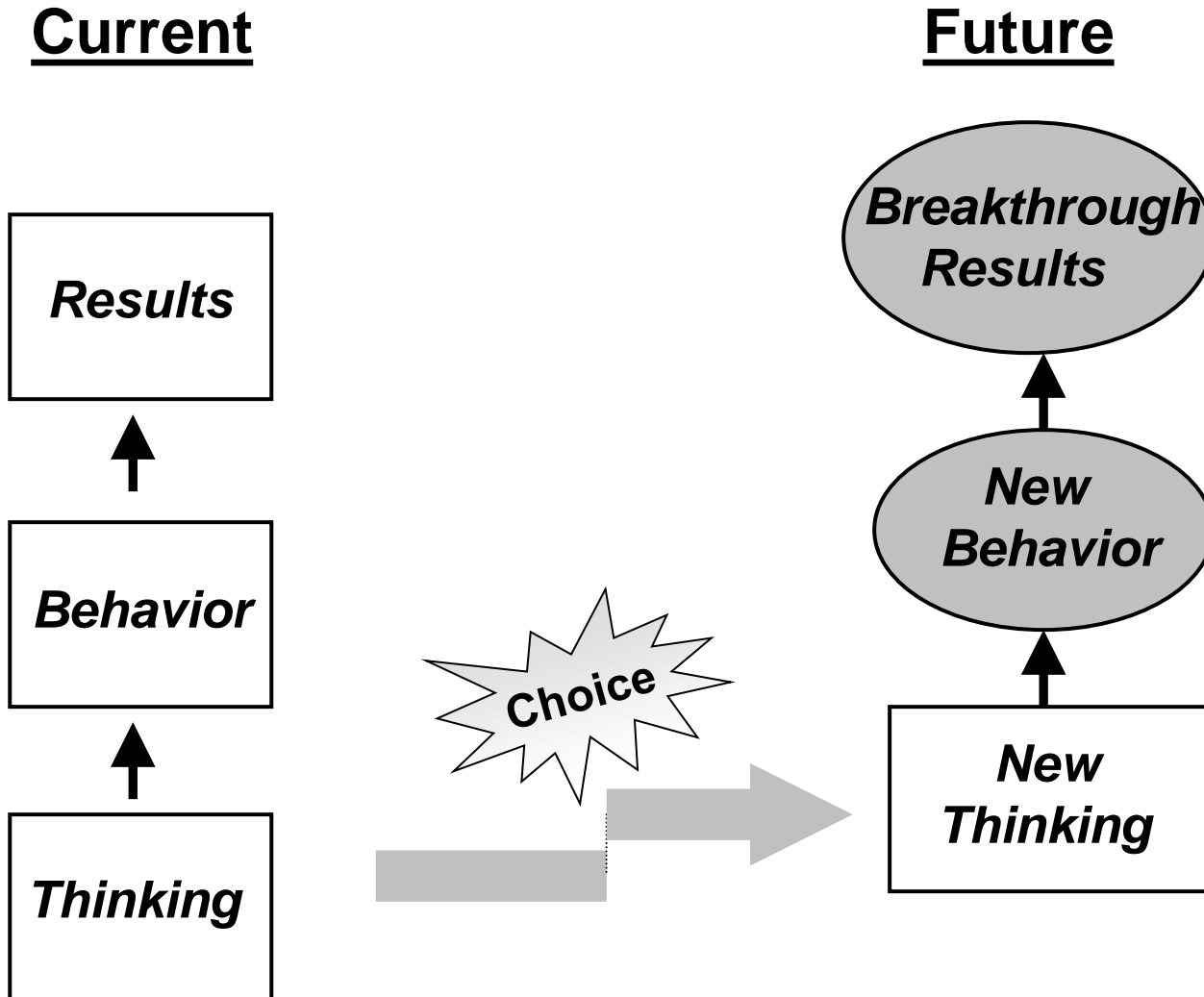


Transformational Change



Source: *Leading Transformational Change in Healthcare*,
Patti J. Ayars & Suzanne F. Clifford