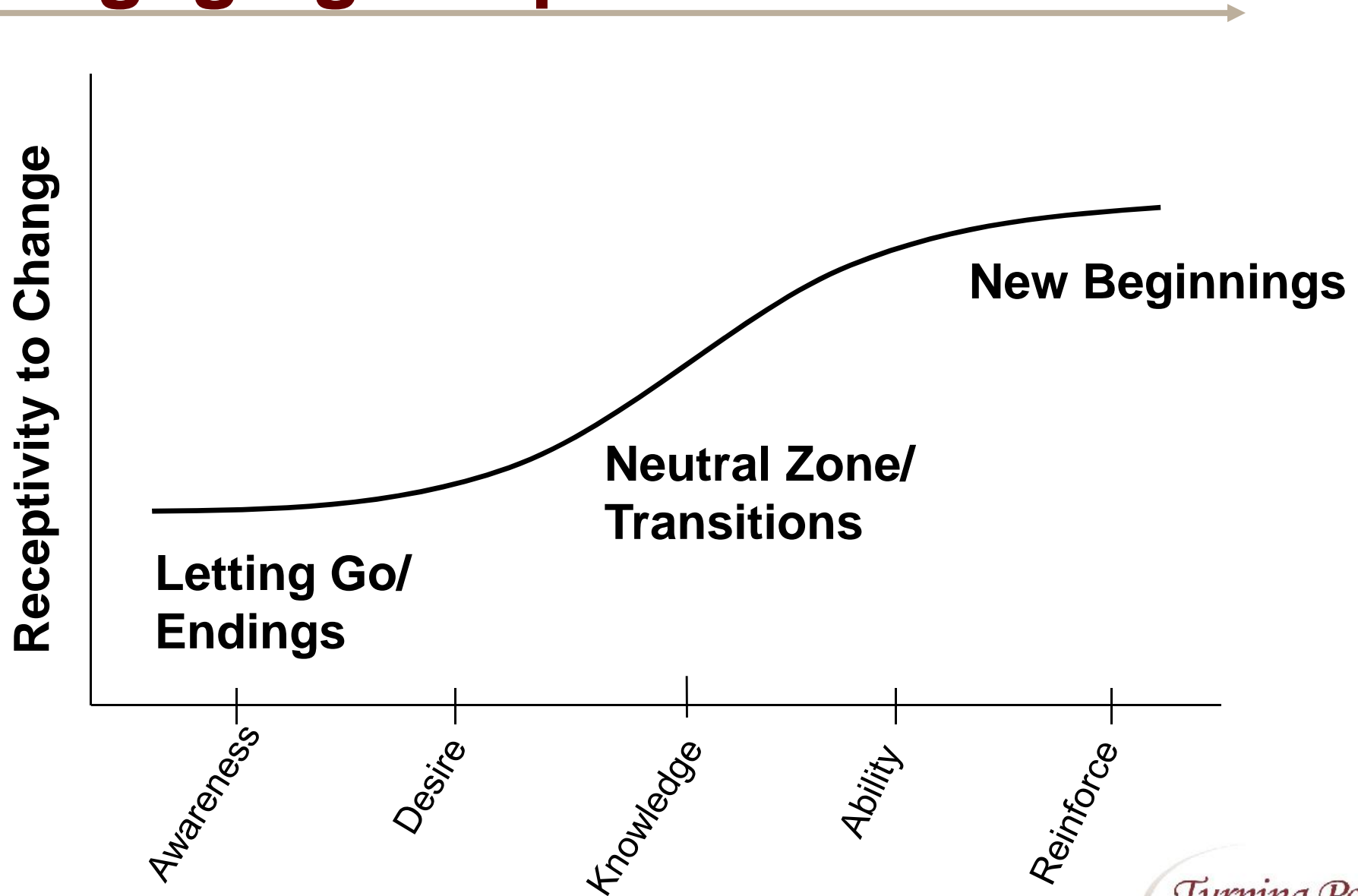


Engaging People



Adapted from *ADKAR: A Model for Change Management*, Jeffrey M. Hiatt & *Managing Transitions*, William Bridges

